



Frankston Athletic Club

Feedback Policy

The Frankston Athletic Club (hereafter referred to as F.A.C.) values and respects feedback from its members. Feedback can be positive, neutral, negative or simply an idea. The words 'feedback' or 'idea' are interchangeable within this policy. Feedback is crucial to the improvement of the club.

The aim of this policy is to ensure that a procedure exists to process feedback received by the club.

Guidelines for feedback policy:

The F.A.C. committee will endeavour to follow the guidelines below for feedback:

1. The F.A.C. shall encourage feedback from members and interested parties.
2. Upon receipt of feedback F.A.C. shall immediately acknowledge the feedback.
3. Feedback will be tabled at the next F.A.C. committee meeting.
4. At the next committee meeting the feedback will be discussed and acted upon (if required).
5. The F.A.C. committee shall formally respond to the originator of the feedback outlining any actions (if required) taken.

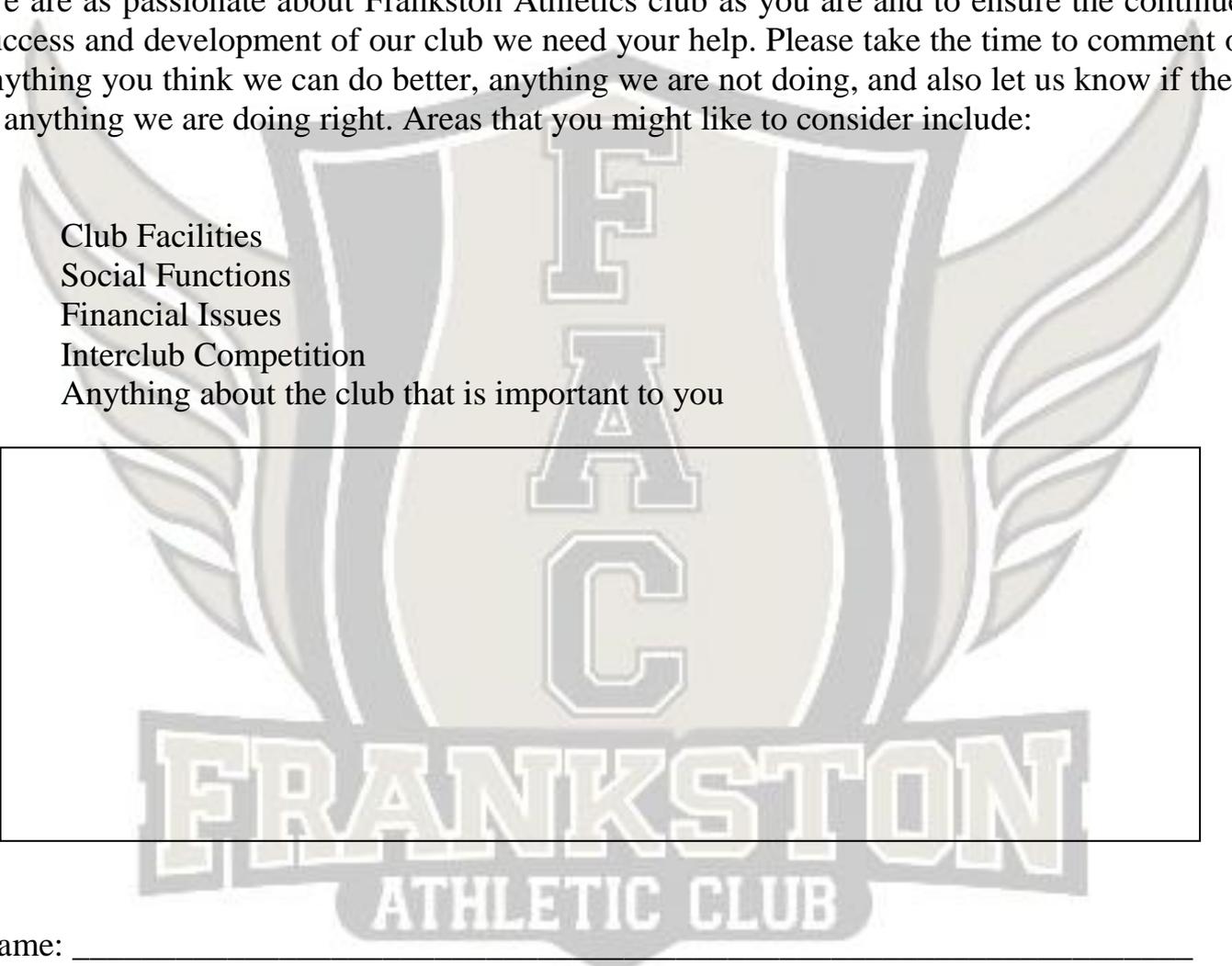
FRANKSTON ATHLETICS CLUB

YOUR COMMITTEE needs YOUR OPINION

As the elected committee of you, the members, we always try to make decisions that are in the best interests of the club and to do this we need to know what you think.

We are as passionate about Frankston Athletics club as you are and to ensure the continued success and development of our club we need your help. Please take the time to comment on anything you think we can do better, anything we are not doing, and also let us know if there is anything we are doing right. Areas that you might like to consider include:

- . Club Facilities
- . Social Functions
- . Financial Issues
- . Interclub Competition
- . Anything about the club that is important to you



Name: _____

Contact Details: _____

Please either email your response to frankstonathletics@hotmail.com or add your comments and post this form to the club at P.O. Box 7019, Karingal Centre Vic 3199. Alternatively, please make the time to speak to any one of your committee whenever you see us. We are an approachable team and would love to hear from you!

BE ASSURED YOUR FEEDBACK WILL BE TREATED IN CONFIDENCE